

Cloud | Digital | Content | Consulting

GlobalizeMe UK Ltd Sanderum House, Oakley Road, Chinnor, Oxfordshire, OX39 4TW. United Kingdom.

# Role: Technical Project Manager

Location: UK Basis / Salary: Full time / Commensurate with experience

## **STRICTLY NO AGENCIES**

Vacancy Date: 9<sup>th</sup> December 2020

We are seeking an experienced Technical Project Manager (PM) to work within our digital team and help us drive our business forward whilst maintaining our already strong processes, technical foundations and client relationships.

#### About GlobalizeMe

Headquartered in the Netherlands and with regional offices in the UK and India, we're a growing company with a massive reach. From small beginnings, GlobalizeMe have shown conservative yet steady growth throughout this early part of the 2000's. Our focus has always been on honesty in tandem with happy teams and happy clients, as evidenced by our company ethics.

This ethos has driven some exciting milestones in our history and has seen us provide services to a range of clients from global tech companies and financial services giants to pharma leaders and SMEs alike. Read more about our history and ethos here: <u>http://www.globalizeme.com</u> and learn more about the digital arm of our company here: <u>https://digital.globalizeme.com</u>.

#### About the Role

Driven both by growth and an increase in project complexity, this role is a great opportunity for an experienced, forward-thinking Tech PM to grow both personally and in their technical and career goals by being a key player within this diverse and entrepreneurial team. GlobalizeMe have corporate clients worldwide and must follow processes and compliance checkpoints in line with client needs, but the reason for our success is that we're agile, we're can-do people, we're friendly, we go the extra mile to get the job done. This attitude comes from our founders and runs across our flat-structured teams globally.

The successful candidate will be working with our delivery and service desk teams based in the UK and Bangalore and may also have touchpoints with our Netherlands team. Projects are mostly digital in nature, spanning across mobile app development, cloud architecture and implementation, webapp and website development and multiple other services in between.

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This isn't a traditional PM role – but we hope that's a good thing; duties are diverse and include, but are not limited to:

- Involvement in pre-sales business analysis, architecture, specification.
- Project timelining, milestone management, budget management, client communication.
- Assistance with service desk escalation issues i.e. if you've worked on a project, you're a stakeholder and have responsibility from cradle-to grave.
- Involvement in team meetings, team mentoring, adherence to and implementation of key processes.

## About You

Working at GlobalizeMe is not your normal 9-5. We work hard, and in exchange, all of the GlobalizeMe team work to flexible working rosters that support our strong and professional business ethics but also give priority to family where needed. You'll be ready for a flexible working environment and will have the following skills / qualities:

- You will have at least 3 years technical project management experience, proven via references and a solid LinkedIn profile.
- You will have experience with project timelining, budgeting, milestone management, client communication and importantly managing multiple projects simultaneously.
- You will have excellent written and spoken English skills.
- You will be used to working with corporate clients, many of whom work to extremely rigid security and compliance protocols; you will be able to tell us about your experiences during the interview process.
- You will <u>understand</u> and be able to <u>communicate to an intermediate</u> level with colleagues, clients, and other business stakeholders about all of the following:
  - Build of web technologies i.e. websites / webapps including the terms CRM, SOA, HTML5, CSS, Javascript and frameworks such as Ionic, ReactJS, Yii, Laravel, Bootstrap.
  - CMS platforms such as Wordpress, Joomla, Umbraco, Sitecore, Drupal and others (not all of the above are required).
  - Cloud technologies such as AWS or Azure and/or general hosting platforms.
  - Mobile app development on both iOS and Android including both native and wrapped app technologies.
- It would also be good if you had exposure to one or more of the following areas:
  - $\circ$   $\;$  Working with clients in the Pharmaceutical, Financial Services or Retail sectors.
  - $\circ$   $\;$  Taking a company through ISO27001 or equivalent accreditations.
  - Implementation or understanding of online service desk / process management systems, possibly to ITIL level.

## And equally important are the following:

- You'll have a sense of humour and will be ready to meet challenges and clients with a smile.
- You'll be setup and ready to work from home, following a UK shift pattern.

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- Although your primary place of work will be from home, you'll be able to attend meetings / hotdesk at our Oxfordshire office 1-2 times per month and also willing to visit client sites in the UK and Europe from time to time.
- You'll be ready to up-skill, taking training and accreditations in skillsets such as AWS, Agile, ITIL.
- You'll be ready to meet the challenge of joining a small yet dynamic and rapidly growing team with some tough yet rewarding challenges in meeting the needs of our global, high-calibre clients.
- But above all you will be passionate to know that you'll be helping the company grow to exciting levels and will be growing with the company.

If we sound like the sort of team you'd be excited to join and are ready to learn more about this opportunity, please send

- Your CV
- Your current salary
- A covering letter

to us at the following address: <u>andy.forkgen@globalizeme.com</u>.

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